



NW SENIOR RESOURCES

Thank you for choosing NW Senior Resources as your partner. We value your trust and look forward to working with you. While you will ultimately choose the best option for your loved one, we are here to offer help and assistance as you consider the many options in senior housing.

We typically offer our services at no charge to clients. We are paid when you move to a community or care home, if we referred you there. We work with the vast majority of all the Portland metro area's senior housing opportunities. We must be the first contact to any provider or community on your behalf. If there is a community or provider you are interested in, just let us know and we can provide information to you and arrange a tour if it is appropriate to your loved one's needs.

We will complete an intake questionnaire to help us determine what type of housing will be the best fit. We will ask about care needs, geographic desires, social and activity wishes as well as budget information. When possible, we will meet with the individual to better understand their wishes and needs. We may also request information from medical providers, such as skilled nursing facilities.

The next step is to visit options. In most cases we will accompany you on these tours. We will ask questions on your behalf and guide you through the process. We will look at a facility with experienced eyes, while you determine if you or your loved one would be comfortable in this setting.

Once a move has been made, we will complete a follow-up visit. We will check in with you or your loved one and in many cases will consult with staff. We also bring a small welcome gift. Our hope is to comfort and offer support.

Attached is a copy of our memorandum of understanding which explains our roles in this process. Please take a moment to review this agreement. If you have any questions at all, please give us a call. Otherwise, we request that you bring the signed copy with you to our first meeting.

Again, thank you for choosing NW Senior Resources. We understand this is a difficult time for many families and truly believe it is our privilege to serve you.